

## Annual General Meeting

July 25, 2023



### Agenda

- > Welcome
- Executive Director Report
- Board Report
- ➤ Latin American Country Association Report
- Certificate of Achievement & Teacher Trainer Candidate Announcement
- > Announcements for new and retiring Board of Directors
- Closing



## Executive Report

Angelica Cortez July 25, 2023

### ED Report Agenda

- 2022-2023 Year in Review
  - Collecting data & learning about the SAA
  - Membership Survey
  - Systems & Operations
  - Content/Programming (Learning)
- Dreaming ahead for 2024





### Looking back: 2022-2023

- At our last Annual General Meeting I shared three key tasks for our fiscal year (my first full year in our organization!):
  - 1. Assessing, analyzing, and improving our systems and operations. Esp. staff & organizational structure, communication, infrastructure, & budget/finance.
  - 2. Member satisfaction. Ensuring that members are satisfied with our content, programming, and offerings.
  - 3. Documenting, improving, and updating our core content and programming.











# How did we meet these three tasks?

- Connection to members & listening
  - Community Gatherings roughly every other month
  - 15-minute member meetings with the Executive Director ~300 meetings held
  - Connecting with donors, Country Association Leaders, Institute & Festival Directors, Trainers, etc.
  - Travels
  - Surveys



### Membership Survey: At a glance

Miembros de A...: 5.9%

Associate Mem...: 3.2%

● I'm not sure | N... : 2.7%

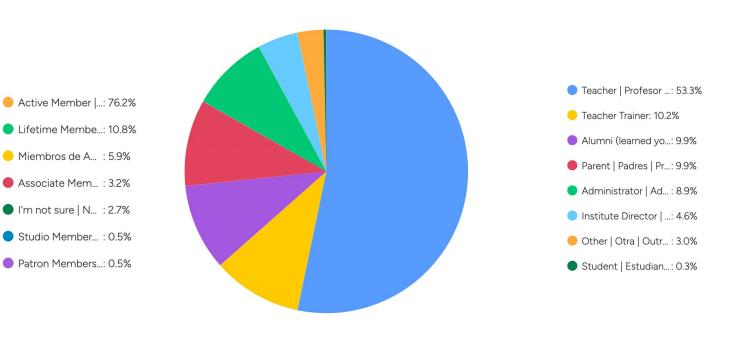
Studio Member...: 0.5%

Patron Members...: 0.5%

- ~200 individuals representing eight (8) countries
- Top 3 countries represented: US, Canada, and Brazil
- Open December 2022 April 2023

### Most survey participants were **Active Members of the SAA**

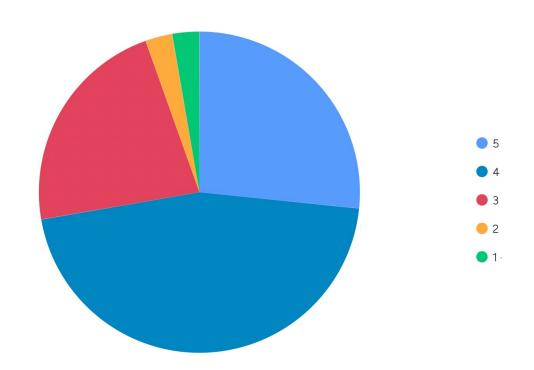






### Systems & Operations: Communication

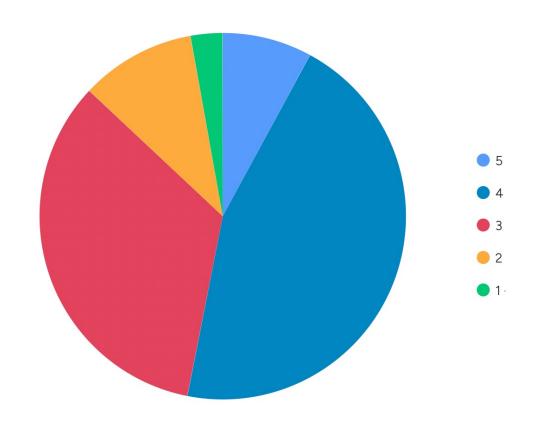
- Communication
  - 45.7% rated our communication as a 4
  - 26.6% rated our communication as a 5
- We suspect that Community Gatherings, Newsletters, meetings with the Executive Director, have had a positive effect on our communications rating
- Areas of opportunity:
  - Answering inquiries more promptly
  - Improving translations
  - Creating further opportunities & channels for communication
  - Continuing to clarify roles in the organization





### Systems & Operations: Website

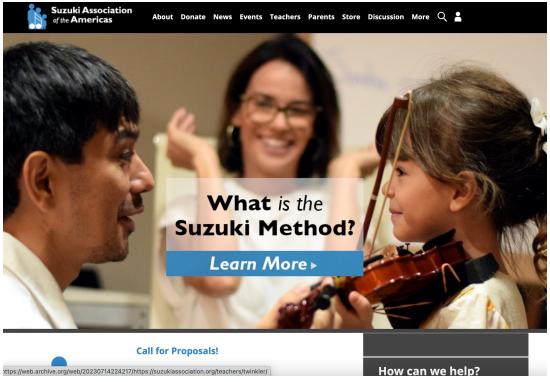
- Website Satisfaction was among the lowest points of satisfaction on our survey.
  - 34% rated our survey as 3 (neutral)
  - 10% as unsatisfied (2)
- We made small changes to website's overall look
- Areas of opportunity:
  - Registration system
  - Translations
  - Parent & student use of the website
  - "Information overwhelm"





### Systems & Operations: Website







Select your language: 📕 🚺 🔯 🛂 Become a Member Donate 💻 🕒 Login



About Teachers Parents Store Resources Contact Us





### Systems & Operations: Finances

#### Fiscal Year (Aug 21 – July 22) 2022 Highlights

- Change from Former ED to Interim ED
- \$80,0000 loss of income due to the cancelled 2022 conference
- Significant loss in membership and course registration (loss of appx. \$150,000 compared with FY21)
- Our in-person and event and member-based revenue system, along with the loss of PPP loans and various led to significant challenges for the organization
- This led to a roughly \$280,000 operational deficit at the end of the fiscal year
- We are not alone in this!

#### FY23 Highlights (as of May 2023)

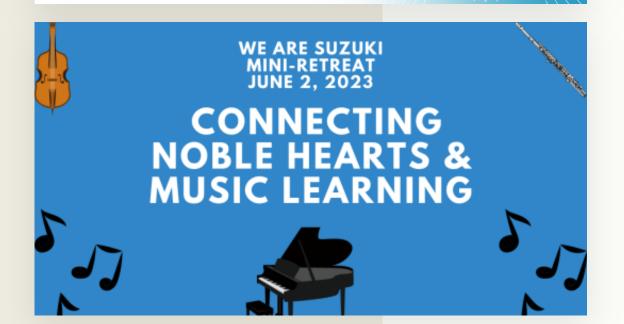
- We created a budget that accounted for additional loss, and reduced spending by 20%
- As of May 2023, we have reduced this deficit by 100%, and predict a balanced or very close to balanced budget
- Held a year-end fundraiser that brought in over \$13,000, via a matching challenge with the generosity of an anonymous donor
- Are moving back to in-person programming and events
- Changing banks to a larger bank that accommodates more transactions (and currency)
- Changing from Paypal to Stripe which will allow for quicker & flexible payment systems

### Suzuki in Action!

Presented by The Suzuki Association of the Americas and Alfred Music







### Increasing Free & No-Cost Events

#### Suzuki in Action in partnership with Alfred Music

- 5 free webinars focused on:
  - Suzuki in Action had 150-450 registrants per session
  - Business practices for Studio Teachers
  - Eri Hotta's book on Dr. Suzuki
  - Equity-Centered Practices
  - Music, Mayhem, & Memories
- Highest session attended was 255 attendees
- We are Suzuki Mini-Retreat
  - 200 registrants
  - Pay-what-you-can event raised \$5,000
- Ideas and feedback are welcome!



### **STC**

**Build community** & connection (as a group & with members)

Understand roles & responsibilities (evolving)

Determine areas of focus for FY24

# Flute ON, Canada Violin CA, US













**Kyra Sovronsky Brass** UT, US



**Edward Kreitman** Violin IL, US



Pamela Devenport Cello NY, US

Violin

TX, US

Mary Kay Waddington

Harp CO, US



Piano MA, US



Sachiko Isihara



**Danette Warren** Early Childhood Edu TX, US



Violin Cordoba, Argentina



Viola AK, US



Shu-Yi Scott Cello TX, US

# Who are we? Core Pillars of the SAA



#### 1. Dr. Suzuki

The realization of Dr. Suzuki's vision, philosophy is what drives our work together.



### 2. Learning

We are a community rooted in learning. Music is the tool we use.



### 3. Community

Members are our organization.
Our responsibility is to create belonging.

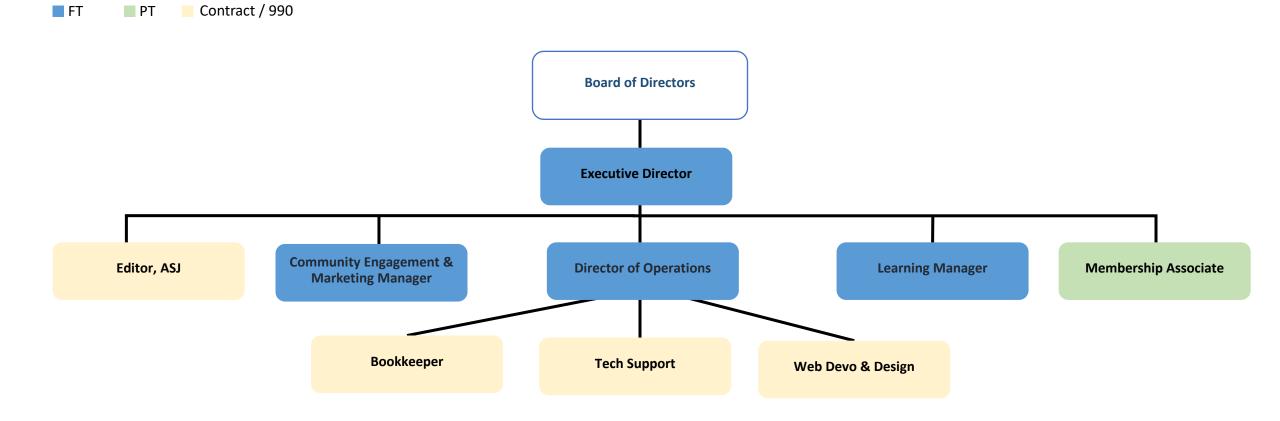


#### **Our Mission:**

The Suzuki Association of the Americas improves the quality of life in the Americas through Suzuki education. We create a learning community, which embraces excellence and nurtures the human spirit.

# SAA Org Chart FY24





#### Shout out to our current staff!!

Laura Yasuda, Christie Felsing (who will support this transition), Andy Braddock, Triet Huhyn, & Aaron Director





### **SAA**

Build sustainable strategies for the organization (ops; finances, comms, etc.)

Broaden the reach of the SAA via improved learning programs & community building

Move from a transitioning organization to a learning organization



### Looking Ahead

What can we expect in the next year?

- Continued efforts to better connect our communitIES
- Continued & further developed free and nocost events online
- A co-located conference with the American String Teachers Association (ASTA)
- Updates to our staffing structure that will allow us to better meet member needs
- Further updates from the Suzuki Training Committee
- Member Drives, more partnerships, and more creativity to ensure the SAA continues to improve life in the Americas!

### **2024 Suzuki Association of the Americas Conference**

#### **Expanding and Connecting Communities**

March 20-23, 2024 | Louisville Kentucky

**Co-located with the American String Teacher Association (ASTA)!** 

Call for Proposals is LIVE!

Volunteer Opportunities, student performance opportunities, and MORE coming soon!



# Board Report

Members of the Board of Directors



### Suzuki Association of the Americas

### Board Agenda & Highlights

- Board Personnel
- Board Responsibilities & Updates
  - Executive Director Support and Monitoring
  - Scheduling
  - Committee Changes
- Updates to the Bylaws of the SAA
- Board Training
- Audit
- Marketing and Fundraising
- Communications report
- Communication with International Suzuki Association (ISA)
- Additional information on the website

### 2022-2023 Board of Directors





Ellen Kogut Chair Montréal, QC, Canada



Kerri Williams Chair-Elect Pine Forge, PA



Ching-Yi Lin Secretary Bowling Green, KY



Kirk Cullimore Treasurer Sandy, UT



April Losey Redlands, CA



Nancy Modell Springfield, NJ



Lynne Oliverius Los Osos, CA



<u>Leslie Mizrahi</u> Lomas Reforma México, DF, Mexico



Andrea Raza
Cuidadela Hermano Miguel
Quito, Ecuador



Edmund Sprunger
Saint Louis, MO



Ex Officio: Angelica Cortez



### Responsibilities & Updates

Monitoring and Support of Executive Director

Full Board & Committee Meeting Frequency changes

### **Committee Changes**

- Audit Committee
- Nominating Committee
- Communications (Formerly, Linkage) Committee
- Development Committee
- Governance Committee (Formerly Board Education Committee)



### **2023 SAA Bylaws Updates**



### 2023 SAA Bylaws updates:



- Echo our commitment to being congruent with the ISA policies by now including a "Purpose" statement
- Incorporate language to include our use of technology.
- Ensure alignment with the Executive Director title (formerly CEO).
- Include the Treasurer as a Board Officer position.
- Change standing committees to include:

  - Nominating Committee Governance Committee,
  - Development Committee
  - Finance and Audit Committee
  - Linkage (Communications) committee will continue as an Ad Hoc Committee
- Require through our bylaws that at minimum four members of the Board of Directors are elected by the membership. There is a maximum of twelve Directors and a minimum of seven.
- Learn more at our website: https://suzukiassociation.org/about/bylaws/

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### About

#### What is the SAA?

The Suzuki Association of the Americas, Inc. is the organization officially licensed by the International Suzuki Association to support, guide, and promote Suzuki education in North, Central, and South America.

A nonprofit organization, the SAA was founded in 1972. Its membership of approximately 8,000 is a coalition of teachers, parents, educators, and others who are dedicated to making music and early childhood education available to all children throughout the Americas through the Suzuki Method.

The SAA is governed by a Board of Directors and managed

#### **Our Mission**

The Suzuki Association of the Americas improves the quality of life in the Americas through Suzuki education. We create a learning community, which embraces excellence and nurtures the human spirit.

#### The Suzuki Method

Are you new to the Suzuki Method or do you just want to learn more?

Read the Suzuki Twinkler for an introduction to Dr. Suzuki's education philosophy.

Bylaws effective through June 30, 2023

#### About

What is the SAA?

About the Suzuki Method

Shinichi Suzuki

Instilling the Desire to Learn

Waltraud Suzuki

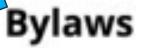
Bibliography

Acerca del Método Suzuki

Membership

Bylaws





### Amended and Restated Bylaws of the SAA

Effective July 1, 2023

### ARTICLE I: Organization

Suzuki Association

of the Americas

Section 1.1 Name. The name of the organization is the Suzuki Association of the Americas, a Delaware non-stock corporation ("Corporation" or "SAA"). The right to use the name "Suzuki" in the Corporation's name is granted to the SAA by the International Suzuki Association. The Corporation is subject to the Delaware General Corporation Law and the laws of the State of Delaware (hereinafter collectively referred to as the "Delaware Corporate Code").

Section 1.2 Purpose. The purpose of the Corporation is to promote Suzuki education consistent with Dr. Suzuki's philosophy of talent education.

Bylaws effective through June 30, 2023

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### **Board Training**

- Non-anxious Leadership and Communications, Kay Collier McLaughlin
- Board Governance Structure and Legal Responsibilities, Cara Tierney Lawrence, Esq.



### FY 22 Audit & Fundraising

- Audit Committee Members:
  - Kirk Cullimore, Chair
  - Lynne Oliverius
  - Kerri Williams
  - Ellen Kogut (non voting)

- What we're doing to minimize Risk in the future:
  - Regularly monitored financial reports from the Executive Director
  - Reinstated position of Treasurer
  - In-person events & focus on membership drives
  - Fundraising Board contributed a total of \$7,165 directly over the last year



### Communications Committee Report

- "Get to Know You" video series.
- Announced new bylaws
- Fine-tuned communications plan to streamline questions to the organization
- Overhauled and organized our submission process with Monday.com
- Created internal flowcharts and plans for more effective communication to membership
- Consistent output of Board news on a monthly basis



### International Suzuki Association



- Kay Collier McLaughlin
- ISA Representative
- Carlisle, KY





About Donate News Events Teachers Parents Store Discussion More Q

### **Board**

#### **SAA Board of Directors**



**Ellen Kogut, Chair** Montréal, QC, Canada **Send Message** 



**Kerri Williams, Chair-Elect** Pine Forge, PA **Send Message** 



**Ching-Yi Lin, Secretary** Bowling Green, KY **Send Message** 



Leslie Mizrahi Lomas Reforma México, DE Mexico

#### **Board Policies**

**SAA Board Governance Policies** 

**Email the Board** 

#### From the Board

- 1. July 2022: Election Results
- 2. January 12, 2022: Board News
- 3. December 23, 2021: Board News
- 4. New Board Member: Leslie Mizrahi
- 5. December 13, 2021: Board News
- 6. October 20, 2021: Board News

#### **Board Nominations**

The SAA Board Nominating Committee is chaired by the Board Chair-Elect and consists Bylaws effective through June 30, 2023

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#### **About the Suzuki** Method

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**Our SAA History** 

Staff

Board

**Honorary Board** 

#### Learn More!

www.suzukiassociation.org/about/board



## Latin American Country Associations Presentation

Leslie Mizrahi

# Congratulations to all Certificate of Achievement Recipients!



- Ben Lougheed, Guitar
- Stephanie Hunt, Cello
- Emily Connolly, Volin
- Erica Hardy, Cello
- Christine Collins-Davis, Violin
- Alexander Croxton, Cello
- Meredith Connie, Guitar
- Jessica Retana violin
- Chloe Ross-Massey, Violin
- Helenice Villar Rosa, Piano
- Helenice Villar Rosa, Recorder
- Jeong-Hwa Park, Piano
- Charles Regauer, Violin
- Carlos Guadarrama, Violin
- Tamra Baca, Cello
- Graham Emberton, Violin



### Congratulations to Teacher Trainer Candidates!



Stephanie Hunt, Cello, Illinois



 Victor Martinez Gardoqui, Guitar, Mexico



 Rebekah Hanson, Viola, Oregon



Stacy Smith Violin, Texas



### Retiring Board Members

**THANK YOU!!!** 

**Ellen Kogut** 

Montréal, QC, Canada







### Welcome!

**Araceli Hackbarth** is a Brazilian Music Educator, Music Therapist, and Violin teacher by the Suzuki Method for the last 14 years. Since 2015 she has been a member of AMS (Suzuki Musical Assocation of Brazil), and became president in 2022

**Dr. Geoffrey B. Hill**: At Princeton, Dean Hill is the administrator who directly oversees progress through academic milestones for graduate students in the 24 departments that comprise the divisions of humanities and social sciences, as well as providing academic advising. He is also a parent to a Suzuki student!



# Welcome to our 2023-2025 Chair and Chair-Elect!





#### **Kerri Williams**

Chair of the Board of Directors, 2023-2025

#### **Lynne J. Oliverius**

Chair-Elect of the Board of Directors, 2023-2025



### THANK YOU!